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# IE Newsletter

Institutional Ethnography Division of the Society  
for the Study of Social Problems

## From the Division Chair: Nicola Waters

Greetings IE newsletter readers.

Here in Western Canada, the sun is shining and there is definitely a taste of spring fever in the air! We are continuing to plan for the SSSP conference in Philadelphia in August and I look forward to seeing many of you there. Please check this newsletter and the preliminary program for up to date details of all IE related events.

As I continue to receive news from members around the globe, I am also noticing a recent resurgence in interest in members seeking ways to connect remotely. As you may be aware, the SSSP IE division recently started a Google group, which you can request to join here:

[https://groups.google.com/d/forum/sssp\\_ie](https://groups.google.com/d/forum/sssp_ie).

The site is intended as a place for sharing of information and online dialogue (between the whole group and/or privately between selected members). So far, we have a lot of members but not a lot of content!

We are currently looking for one or more volunteers to maintain the site, monitor open discussions and post resources etc. If this is something you are passionate about, please email me [antwaters@tru.ca](mailto:antwaters@tru.ca). We encourage all to join and participate. I hope that we can start to exchange ideas and generate some interesting discussions in the near future.

See you in August,

Nicola

## Two IE Workshops

Drs. Dorothy Smith and Susan Marie Turner are offering June IE workshops in Toronto (OISE/UT). Please register early as these workshops fill quickly. There are only a couple of spots left in the week.

### 1. 2-Day Working with Institutional Ethnography Workshop (Maximum 15)

Date: June 7 and 8, 2018

Time: 9:30-5:00

Place: OISE/UT - 2nd Floor, Rm. 2-227

Cost: \$450 TOTAL

### 2. IE Intensive Working Week (Maximum 6)

Date: Monday June 11 Through Friday June 15, 2018

Time: 9:30 - 5:00

Place: OISE/UT - 2nd Floor, Rm. 2-227

COST: \$850 TOTAL

This workshop has prerequisites and requires an application:

1. A previous Workshop taken with Dorothy and Susan or IE experience and preparation and approval of the instructors.

2. A brief description (1 page maximum) of your work and what you plan to work on during the week to both Dorothy and Susan. Please do not send proposals, dissertation outlines, literature or published articles. Thank you.

**Registration for both workshops** will be taken with full payment by e-transfer.

Detailed descriptions of the schedules and activities will be sent to those who have registered.

NOTE: Dorothy and Susan may offer a few consultation spots separately during the Saturday and Sunday between the 2-Day (Thursday - Friday) Workshop and the (M - F) Week.

If you have questions, please email Susan at [turnersusanm@gmail.com](mailto:turnersusanm@gmail.com).

## Members News and Notes

**Naomi Nichols** has a new publication: "Community safety, housing precariousness and processes of exclusion: An Institutional Ethnography from the standpoints of youth in an 'unsafe' urban neighbourhood," *Critical Sociology* Volume: 44 Issue 1 (2018) DOI: 10.1177/0896920516658941

**Marie Campbell** and **Elena Kim** have a forthcoming publication titled: "The (missing) subjects of research on gender and global governance: Toward inquiry into the ruling relations of development." It will appear in the Special Issue on Gender and Governance in Developing Economies, (C. Karam, et al, guest editors), *Business Ethics: A European Review*. DOI: 10.1111/beer.12189

## Welcome New Members

Three new members have joined the IE Division since the publication of our last newsletter. Welcome all!

Amanda Barrett Cox  
Veronica Shepp  
Robert Courtney Smith

## IE Sessions at SSSP in Philadelphia



### Friday, August 10

8:30 AM - 10:10 AM

**Session 006: Profiling George Smith's Work and Institutional Ethnography Activism**

Room: Freedom F

*Sponsor:* Institutional Ethnography

*Organizer & Discussant:* Colin Hastings, York University

*Papers:*

“Activist Ethnography and Working as an Outsider Within,” Henry Parada, Ryerson University

“Policy Entrepreneurs and Social Change: Is Research the New Advocacy?” Kaitlin Schwan, York University and Jayne Malenfant, McGill University

“Towards a Criminology of the Criminalized: Mobilizing a Critical Activist Ethnography with People Institutionally Marked as ‘Criminal’ and Risks to ‘Public Safety’,” Alexander McClelland, Concordia University

“Using Institutional Ethnography to Explicate and ‘Condition the Environment’ for Social Change,” Naomi Nichols, McGill University, Kaitlin Schwan, York University and Jayne Malenfant, McGill University

12:30 PM - 2:10 PM

**Session 024: Work Processes and Emotional Labor in Health Care**

Room: Independence D

*Sponsors:* Health, Health Policy, and Health Services; Institutional Ethnography

*Organizers:* Oyman Basaran, Bowdoin College; Cathy Ringham, University of Calgary

*Presider:* Kristin Wilson, Cabrillo College

*Discussant:* To be Announced, TBD

*Papers:*

“‘I’m a Professional Drug Addict and Drunk’: Peer Support’s Challenge to Professionalism and Expert Knowledge,” Wallis Adams, Northeastern University

“Changing Professional Approaches to Breastfeeding ‘Problems’: Lactation Consultants, Pediatricians and Increasing Diagnoses of Tongue-tie and Lip-tie,” Kristin Wilson, Cabrillo College and Wendy Simonds, Georgia State University

“Managing to Care: Using IE to Explore the Emotional Work of Living Organ Donors,” Matthew J.P. Strang, York University, Canada

“The Invisible Moral Entrepreneurship of ED Triage Nurses,” Marius Wamsiedel, Xi'an Jiaotong-Liverpool University

2:30 PM - 4:10 PM

**Session 040: Invisible Work as Part of the Job**

Room: Salon 3 & 4

*Sponsors:* Institutional Ethnography; Labor Studies

*Organizers:* Alison Fisher, York University; Noreen M. Sgrue, Latino Policy Forum

*Presider:* Alison Fisher, York University

*Discussant:* Noreen M. Sgrue, Latino Policy Forum

*Papers:*

“Invisible Work: Emotional and Mental Labor Black Female Lawyers Expend Navigating Corporate Law Firms,” Tsedale M. Melaku, The Graduate Center, CUNY

“The Hidden Work of Cross-state Move Plans and Pursuits for Medicaid Users with Physical Disabilities,” Brian R. Grossman and Courtney Mullin, University of Illinois at Chicago

“Thinking on the Emotional Work Behind Social ‘Innovation’ and Impact,” Jayne Malenfant and Naomi Nichols, McGill University and Kaitlin Schwan, York University

“What Work Counts? An Institutional Ethnographic Exploration of Competing Forms of Accountability in a Community-based Non-profit Setting,” Shivaani A. Selvaraj, Penn State University

## Saturday, August 11

10:30 AM - 12:10 PM

### **Session 064: CRITICAL DIALOGUE: Methodological Conversations in Institutional Ethnography: Making Visible the Invisible**

Room: Independence B

*Sponsor:* Institutional Ethnography

*Organizers:* Naomi Nichols, McGill University; Jayne Malenfant, McGill University

*Presider:* Naomi Nichols, McGill University

#### *Papers:*

“A Tale of Two Ports: Organizational Adaption and Reputational Challenges,” Emily H.A. Yen, University of California, Los Angeles

“Collectors, Nightlights, and Allies, Oh My!: White Mentors in Academia,” Marisela E. Martinez-Cola, Utah State University

“De/Constructing Access: An Institutional Ethnographic Approach to Understanding Reproductive and Sexual Health Services (RSHS) in Small Urban and Rural Canadian Settings,” Jeanette Pickett Pierce, University of Western Ontario

“Inside-out Alumni as Researchers, Educators, and Activists: The Case for Participatory Action Research (PAR) in Prison,” Angela Bryant, The Ohio State University-Newark

“Keeping Your IE Head When All about You Have No Idea What You Are Doing,” Nicola R. Waters, Thompson Rivers University

“Opt Out or Push Out? Mothering and Work,” Wen-hui Anna Tang, National Sun Yat-sen University

“Telling the Stories of War Veterans and Their Families: Exploring the Use of Storytelling Sociology with Institutional Ethnography,” Christina D. Weber, North Dakota State University

“The Web of Text and Practice: Using Mental Models to Discover ‘Ruling Relations’,” Nathan Lindstedt, Washington State University

12:30 PM - 2:10 PM

### **Session 075: CRITICAL DIALOGUE: Constructions of Victims and Victimization**

Room: Independence B

*Sponsors:* Crime and Juvenile Delinquency; Institutional Ethnography

*Organizers & Presiders:* Karen G. Weiss, West Virginia University; Colin Hastings, York University

*Papers:*

“Direct Bullying: Demographic Variables and Protective Factors Associated with Victimization,” Matthew M. Le Claire, University of Nevada, Las Vegas

“Gender Factors in the Social Construction of Victims and Victimization: An Analysis of Autopsies in Cases of Possible Foul Play,” Stephen J. Morewitz, Forensic Social Sciences Association

“Getting Sued in Search of Justice: Sexual Assault Survivors and Civil Law Suits,” Mandi Gray, York University

“How #mentoo Minimizes Sexual Violence against Women,” Adria Ryan McLaughlin, University of Tennessee, Knoxville

“Immigrant Detainee Narratives and the Immigration Proceedings Process,” Rocio Rosales, Tania DoCarmo and Daniel Millan, University of California, Irvine

“Justifying the Carceral State: Advocacy Frames and White Opposition to Criminal Justice Reform,” Brianna White, Northwestern University

“The Constructions of Victims and Victimization in Fatal Police Shootings,” Stephani Williams, Meredith Brown and Vernon Jamison, Northern Arizona University

“Threat, Burdens, Victims, Humans: Narrative Constructions of Refugees in the U.S. Media,” Cheryl Llewellyn, Kyrie Kowalik and Zayna Basma, UMass Lowell

2:30 PM - 4:10 PM

**Session 092: New Directions in Institutional Ethnography**

Room: Freedom F

*Sponsor:* Institutional Ethnography

*Organizer & Discussant:* Lauren Eastwood, Plattsburgh, SUNY

*Presider:* Nicole Dalmer, Western University

*Papers:*

“Commodification of Care: The Influence of Professional Autonomy and Market Factors on the Provision of Care for Medicaid Dental Patients with Disabilities,” Stephanie J. Lau, Virginia Commonwealth University

“News Work and the Ruling Relations of HIV Criminalization in Canada,” Colin Hastings, York University

“Struggling to Count Homeless Youth in Atlanta: Political and Systematic Divisions,” Ana LaBoy and Eric R. Wright, Georgia State University

“The ‘Equity Work’ of the Activist Educator: Critical Re-imagining of Schools,” Alison Fisher, York University, Winner of the Institutional Ethnography Division’s Student Paper Competition

**Sunday, August 12**

8:30 AM - 10:10 AM



**Session 107: CRITICAL DIALOGUE: Social Organization of Knowledge**

Room: Freedom E

*Sponsors:* Institutional Ethnography; Teaching Social Problems

*Organizer:* Marie L. Campbell, University of Victoria

*Presiders:* Naomi Nichols, McGill University; Rashmee Karnad-Jani, University of Toronto

*Papers:*

“‘We Are All Brothers, No Matter What Color You Are’: An Ethnographic Study of How Right-Wing Restrictionist Activists Make Sense of Racism,” Emine Fidan Elcioglu, University of Toronto

“An Institutional Ethnography of Learning for Sustainability,” Mitchell McLarnon, McGill University

“Drawing Local, Drawing Global: Changing Herbs and Illustrations Where There Is No Doctor,” Lillian Walkover, University of California, San Francisco

“First Impressions: Social Problems Syllabi as Presentation of the Discipline,” Flora R. Woratschek and Pattie Thomas, College of Southern Nevada

“The Reshaping of Social Relations in the Modern World: A Global Teaching Collaboration,” Melanie E. L. Bush, Adelphi University and Nokuthula L. Hlabangane, University of South Africa

“Unlearning: Teaching, Sociology, and the Role of Embodiment in Shaping Critical Thinking,” Jessica Braimoh, Rebecca Collins-Nelsen and Julie Gouweloos, McMaster University

10:30 AM - 12:10 PM

**Session 114: CRITICAL DIALOGUE: Race, Colonization, and Decolonization**

Room: Independence A

*Sponsors:* Global; Institutional Ethnography; Racial and Ethnic Minorities

*Organizer & Presider:* Henry Parada, Ryerson University

*Papers:*

“Experience, Ontology and Sociologies of Resistance,” Naomi Nichols, McGill University

“Reckoning with Colonialism in Pursuit of Youth Homeless Prevention: Complexities and Horizons,” Kaitlin Schwan, York University

“Risky and Disposable: Canada’s Murderous Tendencies and the Unfolding Failure of the National Inquiry into Missing and Murdered Indigenous Women and Girls,” Emily R. Gerbrandt, University of Alberta

“The Anti-oppressive Value of Critical Race Theory and Intersectionality in Social Movement Study,” Callie Watkins Liu, Stonehill College

“When Race-based Policies and Colour-blind Meritocracy Collide: Examining Public Response to Postcolonial Singapore’s Reserved Presidential Election,” Alex Wei Jie Chow, University of British Columbia